

## Provider Finder®

A guide for finding providers as a guest

The best way to use Provider Finder is to log into Blue Access for Members<sup>™</sup> (BAM<sup>™</sup>). This helps ensure the most accurate results based on your plan.

## Member Search and Guest Search: Where to Start

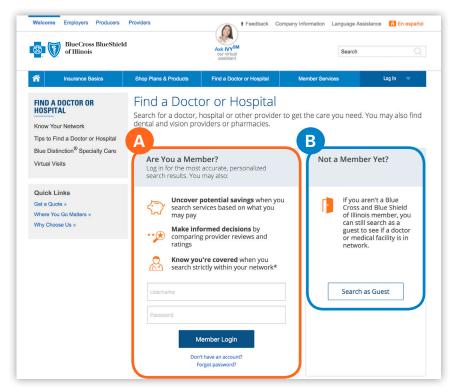
### PATH A: MEMBER SEARCH (bcbsil.com)

Log into your account (under "Are You a Member?") to access the Provider Finder for:

- Your current plan network
- Helpful in-network provider information
- Getting cost estimates for up to 1,600 procedures (for certain plans)

#### PATH B: GUEST SEARCH Search as a guest (under "Not a Member Yet?") to find providers when:

Shopping for a plan



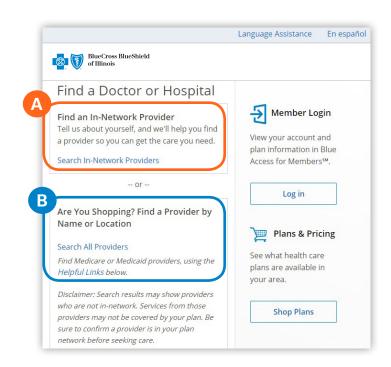
### **Guided and Broad Searches: What to Expect**

#### **PATH A: GUIDED SEARCH**

- Step-by-step format helps you find a plan network appropriate for you
- Provides focused results
- Results show in-network providers

#### **PATH B: BROAD SEARCH**

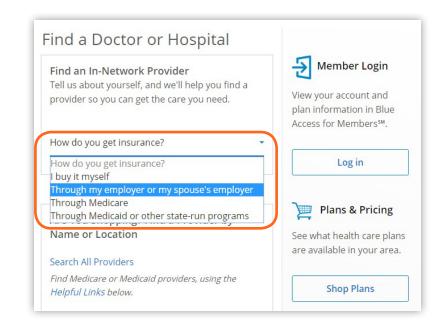
- Fast and easy
- General provider name/location search
- Results include out-of-network providers



### Guided Search: How do you get insurance?

#### **SELECT ONE OF THE FOLLOWING:**

- I buy it myself (An individual policy such as one purchased on my own or through an Affordable Care Act exchange/insurance marketplace)
- Through my employer or my spouse's employer (My employer purchases my insurance; I may contribute to the cost)
- Through Medicare
   (Medicare Advantage and Prescription Drug Plans)
- Through Medicaid or other state-run programs (Medicaid Plans)



## Guided Search: Are you a member or are you shopping for an insurance plan?

#### **CHOOSE FROM:**

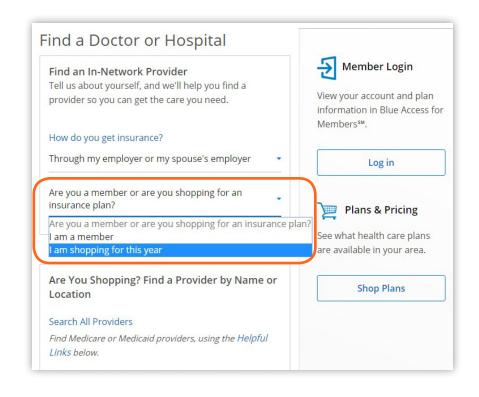
• I am a member

Choose a plan network from a list that includes all the current plan networks. New plan networks may not be available yet on the Provider Finder.

#### **OR**

• I am shopping for this year

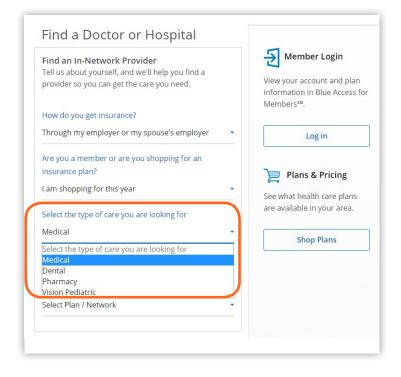
See the current plan networks available for sale.



## Guided Search: Select the type of care and where you live

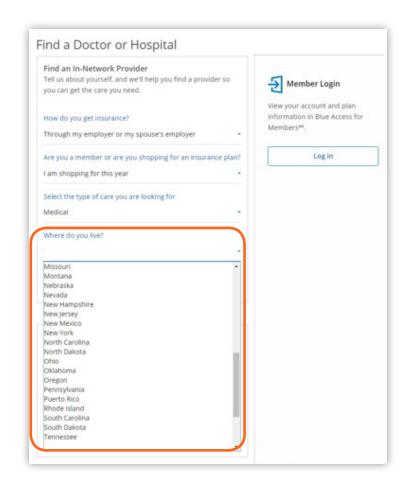
#### **TYPE OF CARE**

Use the drop-down menu to choose the type of care you need. Options can vary depending on what you previously selected for "How do you get insurance?" and "Are you a member or are you shopping for an insurance plan?"



#### WHERE DO YOU LIVE?

In the drop-down menu, select the state where you wish to search for plan network providers.

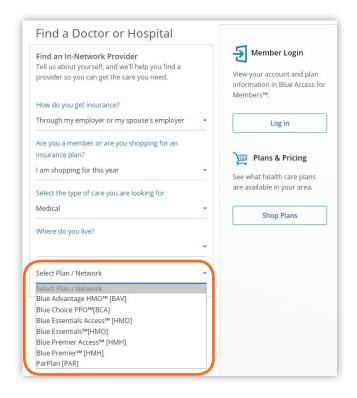


# Guided Search: Select Plan/Network and Doctor or Hospital Information

#### **SELECT PLAN/NETWORK**

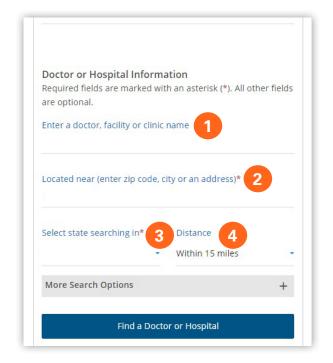
- A list of plan networks will display based on your previous selections
- Choosing a plan network is critical for locating innetwork providers

Plan networks shown here are only examples. You may see different results when searching for providers.



#### **CUSTOMIZE YOUR RESULTS**

- **1.** Enter a doctor, facility or clinic name [optional]
- Located near (enter zip code, city or an address) [required]
- Select state searching in [defaults to the state where your plan is based, but can be changed]
- **4.** Distance [defaults to 15 miles, but this can be changed]



### **Provider Finder Search Results**

#### **YOU ARE ABLE TO:**

- Review what you searched/selected
- Print the resulting list of providers or view/ email the list (a PDF)
- Narrow your search results by choosing one or more options (filters)
- 4. Choose a provider from the results list to see details about that provider, including contact information, map/location, certifications and more

